In order to maintain a harmonious and cooperative environment between and among the College and its students, the College provides for the settlement of problems and differences through an orderly grievance procedure. Every student shall have the right to present his or her problems or grievances free from coercion, restraint, discrimination, or reprisal.

Grievances covered under this Policy are any matters of student concern or dissatisfaction that are within the College's control except:

1. Student discipline matters regarding academic and non-academic violations as covered in Policy 5.3.2 - Student Conduct,
2. Discrimination and unlawful harassment, including sexual harassment and sexual violence as covered in Policy 5.3.4 - Harassment, Discrimination, & Civil Rights Compliance,
3. Grade appeals as covered in Policy 5.2.5 - Grade Appeal, or
4. Any other matter that has a specific grievance process outlined in that policy or procedure.

The President shall adopt procedures as necessary in furtherance of this Policy to ensure the prompt and orderly consideration and determination of student grievances.

REFERENCES

Statutory References	None
Regulatory References	None
Relevant Guidance	None
Policy Manual Cross-References	Referenced by: ● Policy 3.3.8 - Operational & Employee Grievances ● Policy 4.2.1 - Intellectual Property of Developed Works ● Policy 5.4.3 - Student Records - FERPA & Leon's Law Referencing: ● Policy 5.2.5 - Grade Appeal ● Policy 5.3.2 - Student Conduct ● Policy 5.3.4 - Harassment, Discrimination, & Civil Rights Compliance

POLICY HISTORY

February 4, 2026	Adopted.
September 14, 2026	Updated to reflect new Policy 5.3.4 name.