

### **IT - Business Systems** and Operations Support

#### **ABOUT THE PROGRAM**

Advanced Mobile Computing, Computer and Information Security- these are just two of the many technologies that leading experts will continue to trend upward in the future. The **CCCC** Information Technology - Business Systems and Operations Support curriculum program offers students excellent opportunities to prepare and qualify themselves for introductory-level technical positions in business, or even positions as experienced technologists, in the promising field of computer and information technologies. Students receive training and guidance through the skillful use of real equipment and software, in classroom and lab settings that are most conducive to student learning and development.



### **CCCC Career Community**

Students in the STEM career community enjoy logic challenges and problem solving, and they may be hands-on or theoretical in their approach. These students think critically and analytically and are detail-oriented. They may be interested in using technology to make processes more efficient. STEM students enjoy classes in mathematics and/or natural sciences. Graduates are employed in a wide range of careers such as technicians, computer programmers, scientists, engineers, and teachers.





### Possible Employment In Industry

Help Desk Technician Systems/Computer Support Technician Junior Programmer/Programmer Systems/Server Administrator **Technical Support Technician** Remote Support Technician



#### **Top Employers In Region**

Coty Tyson CTI Systems MetLife **Epic Games** 



#### **Occupational Statistics**

MEDIAN SALARY:

Salary Range: US \$38,500 - \$69,300

Salary Range: NC \$36,800 - \$70,600

Salary Range: Region \$42,300 - \$75,200





#### **Degrees**

Associate in Applied Science in Information Technology (A25590; Lee Main Campus -Day, Selected Evening, Selected Distance) Five Semesters (Summer Included)



# State Licensure/Exams/ Industry Certifications

CompTIA A+, Network+, Security+, IC3, Microsoft Certifications



#### **Diplomas**

Diploma in Information Technology - Business Systems and Operations Support (D25590; Lee Main Campus - Day, Selected Evening, Selected Distance) Three Semesters



## Additional Admissions Process

None



#### **Certificates**

Programming (C255590P), Database Programming (C25590DP), IC3 - Internet and Computing Core (C25590IC), Computer Hardware/Troubleshooting Repair (C25590HT) (Same as above) - Varies



# **Skills In Demand For Program And Industry**

C++, Java programing languages Hardware Installation and Support JavaScript and Web Development Microsoft Active Directory Linux



#### **Transfer Options**

East Carolina University (BSIT Program); Contact the program lead below to discuss transfer options further.



## Work-Based Learning Information

None



#### **Additional Program Costs**

None



To find all program planning guides, contact information, and more, scan the QR code or visit www.cccc.edu/programs