



DISTANCE ED CONNECTIONS

A NEWSLETTER FOR CCCC'S DISTANCE STUDENTS

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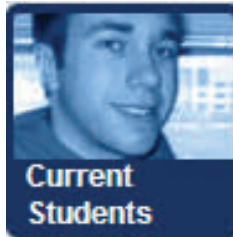
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WWW.CCCC.EDU/DE/

DE NEWS—Fall 2009

WEBADVISOR

During the Summer 2009 semester, Central Carolina Community College began using WebAdvisor. Initially, this impacted students in two major ways. First was the ability to access the real time information on course availability. Using WebAdvisor, students are able to view courses offered for the semester. Information available for each course includes how many seats are available, if the section is open or closed, when it meets and where it meets. The instructor on record may or may not be available depending on the specific course. The second way students were impacted involved final course grades. These grades were viewable via WebAdvisor. From now on, students will be required to access grades via WebAdvisor. Final course grades will no longer be mailed to students.



Additional features are now available. Students are still able to view current class availability and prior grades. They are also able to register online, with approval from their advisor. Degree audits can also be conducted to assist students in determining which courses remain to be completed for their degree.

Students are also able to view additional information on file at the school. Things such as current contact information, current degree program, current balance, current financial aid information, and admission requirements are all available by logging in to WebAdvisor. The student is also able to resolve any outstanding balance by making full payment through WebAdvisor.

If you have any questions about WebAdvisor or are unable to login to your account, please contact the Registrar's Office at 919.718.7201.

BLACKBOARD



Students are also reminded that Mozilla Firefox is the preferred browser for working in Blackboard. You can download Firefox for free from the distance education website (www.cccc.edu/de).

Students should refrain from downloading the updated version (version 8) of Internet Explorer. There are known compatibility issues. Also, please be reminded that Blackboard undergoes routine maintenance every Friday between 3AM and 5AM. Access to Blackboard will be unavailable during this time.

If you are having difficulties with Blackboard, please contact the 24/7 technical support at 1-866-834-6894.

CCCC NEWS AND BEYOND

- ◆ **The Distance Education department is now on facebook:** <http://www.facebook.com/cubby.cougar>
- ◆ **The Student Handbook is available online:** www.cccc.edu/studentlife/sga/pdfs/handbook.pdf
- ◆ **Tutorials and FAQs are available in the COUGAR'S DEN:** www.cccc.edu/de/cougarsden
- ◆ **WebAdvisor to check current CCCC information:** webadv.cccc.edu/WA/
- ◆ **A new orientation video is available:** <http://www.cccc.edu/audience/currentstudents/>

From the President

Welcome to on-line learning at CCCC! You are joining one of the largest distance education programs in the State of North Carolina and one that has been recognized for its quality and focus on student success. Our dedicated staff is here to help ensure a positive learning experience. Please feel free to call on them at any time.

Have a great semester!

~Dr. Marchant



Online Resources

College Resources 101:

Returning students will notice that College Resources 101 is no longer a separate class in Blackboard. Instead, it is a tab located on the top portion of your Blackboard main page. The same useful information and announcements are available! You can also access this area without logging into Blackboard.

(<http://www.cccc.edu/distanceeducation/cr101/index.php>)

Cougar's Den:

Another helpful area of the Distance Education website is the Cougar's Den. Here, students can find tutorials and FAQs that are beneficial to all students. Some of the tutorials include steps for completing common tasks in Blackboard and WebAdvisor, downloading and installing browsers and plug-ins, and working with Office files. Additional tutorials are also available. The FAQs are also helpful and range in topic from considering distance education to taking final exams. (<http://www.cccc.edu/distanceeducation/cougarsden/student.php>)

Library:

The library webpage has been completely revamped. Steps for accessing various databases can be found on the library webpage. You can also find information on how to conduct research and information on scholarly journals. The library also composes a newsletter that is available on the webpage. (<http://www.cccc.edu/library/>)

DE CALENDAR & IMPORTANT REMINDERS

September 2

Last Day to Withdraw and be Eligible for a 75% refund.

September 7

Holiday—Labor Day

October 5

Meeting for Prospective Fall Graduates

October 13

Chatham Campus Activity Day

October 14

Lee Campus Activity Day.

October 15

Harnett Campus Activity Day.

October 22

Distance Education On-Campus Midterm Exams (online exam dates vary)

November 2-13

Early registration for returning students.

November 18

Last Day to Withdraw Without "WF"

December 14-15

DE onsite final exams.

Contact Numbers

- ◆ Lee Campus:
(919) 775-5401
- ◆ Chatham Campus:
(919) 542-6495
- ◆ Harnett Campus:
(910) 893-9101
- ◆ Cougar Mail:
(919) 718-7397
- ◆ Tuition/Billing:
(919) 718-7310
- ◆ Financial Aid:
(919) 718-7229
- ◆ Books & Supplies:
(919) 718-7257
- ◆ WebAdvisor:
(919) 718-7201
- ◆ Blackboard:
(866) 834-6894