

# News from the Library

A Newsletter of Central Carolina Community College Libraries

Vol. 4, No. 1 January, 2004

## **Library is Magic**

The Web is cool, but the library is magic. Where else can the spirit of generations of writers stir your soul? So many writers talk about libraries setting them on their magical paths, it's almost a groaner. But we know it's true. Wander through the stacks and you can feel the dreams, the unique worlds bubbling within each volume. The magic enters you as if by osmosis. On the Web, you may feel clever, lucky and driven to download--but rarely inspired to dream and to write.

Arthur Plotnik. "Who Loves You Like the Library?"  
The Writer, November, 2003

## **New Library Staff Members**

In August, Ellen Dickey became the Evening Librarian at the Harnett Campus in addition to being the Lead Instructor of the CCCC Library and Information Technology Program. Ellen has worked at CCCC for 3-1/2 years and has experience working in public and school libraries.

Peggy Cotten started as the Lee Campus Library Secretary in August. She was moved to the position of Library Assistant in October. Peggy has an Associate in Applied Science in Information Systems Technology and an Associate in Applied Science in Office Systems Technology from CCCC. She is currently finishing her Associate degree in Medical Office Administration. She formerly worked at the Sanford Wal-Mart as a Sales Associate.

B.J. Thompson assumed the position of part-time Library Secretary at the Lee Campus on November 4. She has certificates in Information/Word Processing and Receptionist from CCCC, is a Notary Public, and will be receiving her Associate degree in Office Systems Technology in May.

The Lee Campus library staff is also pleased to have Elizabeth Budney as our work-study student this semester.

## **North Carolina Collaborative Virtual Reference Project "NCknows"**

Central Carolina Community College has been selected as a Partner Library for the North Carolina Collaborative Virtual Reference Project, which will be called *NCknows*. Through the funding of this project, we will be able to expand the accessibility of reference services to cover weekend hours. Initially, this Internet chat-based service will operate 60 hours per week: Monday through Friday from 10 a.m. to 8 p.m. and Saturday and Sunday from 1 to 6 p.m. CCCC will provide staffing for six hours per week. Our students will receive an additional 56 hours from the other libraries. During times of day when heavy traffic is anticipated, more than one college will be answering questions. At present, we plan for the service to be operational March 1, 2004.

One advantage of chat reference over phone or e-mail reference is the ability of the librarian to walk the patron through a database search or a website. The librarian and the patron share each other's screen through the use of the 24/7 software enabling each to see what the other is doing. A transcript is provided to the patron at the end of the session, so they can recreate the search.

Other libraries who will be participating in the pilot project include: Appalachian State University, Brevard College, Central Piedmont Community College, Cumberland County Public Library, Forsyth County Public Library, Greensboro Public Library, Haywood County Public Library, High Point Public Library, North Carolina A & T State University, Polk County Public Library, Public Library of Charlotte-Mecklenburg County, UNC-Chapel Hill, UNC-Greensboro, UNC-Wilmington, Wake County Public Libraries, Wake Forest University School of Medicine, and Wake Technical Community College. Some of these libraries already have an operating virtual reference service.



A new password for remote access to NCLive went into effect December 22, 2003. Please ask for this password at the circulation desk of the library.

### How NC LIVE Works

You are probably already familiar with Internet search engines like Yahoo and Google, which allow you to type in subject words and then look for websites that include those words. NC LIVE is both similar and different. NC LIVE is made up of many different databases that will allow you to type in subject words. The difference is that instead of searching for websites, these resources will pull up **articles** from newspapers, magazines, or academic journals.

All NC LIVE resources can be searched independently by going directly to a chosen database, or you can use EZ Search to search several major resources at once. Note that EZ Search does not search every resource on NC LIVE, only a few of the major ones. So if you don't find enough information using EZ Search, click on the "Browse Resources" tab and choose one of the other databases to search directly.

### Using EZ Search

EZ Search allows you to search over thirty of the databases at once. To use EZ Search, simply type in your keywords and click on the "search" button. EZ Search also allows you to specify whether the words you are typing in should be treated as individual keywords or as an exact phrase.  
(From the NC LIVE website)

### Library Instruction

During the year, a variety of instructional classes are available for students, faculty, and staff at all campuses. The instructional services librarian will help determine the best class for the type and level of instruction needed. Individual instruction is available. Please contact Janice Pope at 718-7245 or [jpope@cccc.edu](mailto:jpope@cccc.edu).

### Bestsellers of 2003

Based on sales at Barnes & Noble stores and Barnes & Noble.com, January 1-December 27, 2003

#### Fiction

1. The DaVinci Code by Dan Brown
2. The Secret Life of Bees by Sue Monk Kidd
3. The Five People You Meet in Heaven by Mitch Albom
4. Angels and Demons by Dan Brown
5. Lovely Bones by Alice Sebold

#### Nonfiction

1. Seabiscuit by Laura Hillenbrand
2. Living History by Hillary Rodham Clinton
3. Lies and the Lying Liars Who Tell Them...A Fair and Balanced Look at the Right by Al Franken
4. Who's Looking Out for You? by Bill O'Reilly
5. Dude, Where's My Country? by Michael Moore

#### **Locations**

1105 Kelly Drive, **Sanford**, NC 27330  
Phone: 919-718-7244; Fax: 919-718-7378

1075 E. Cornelius Harnett Blvd, **Lillington**, NC 27546  
Phone: 910-893-9101; Fax: 910-893-3224

764 West Street, **Pittsboro**, NC 27312  
Phone: 919-542-6495; Fax: 919-542-6798

#### **Regular Library Hours**

**Sanford:** 7:30am-9pm, M-Th  
7:30-3:30pm, F

**Lillington and Pittsboro:** 7:30am-8pm, M-Th;  
7:30am-3:30pm, F

All libraries are closed on Saturday and Sunday.  
Hours may vary during summer semester and semester breaks. Changes will be posted on library doors.

#### **The Staff**

##### Lee Campus (Sanford)

**Linda Stone**, Dean of Library Services  
**Janice Pope**, Reference/Instructional Services Librarian  
**Renee Dusenbury**, Media Librarian  
**Ellen Viggiano**, Evening Librarian  
**Leonard Viggiano**, Evening Librarian  
**Lynn Brown**, Lead Library Assistant  
**Diana Habib**, Lead Library Assistant  
**Peggy Cotten**, Library Assistant  
**Nancy McLendon**, Evening Library Assistant  
**B.J. Thompson**, Library Secretary

##### Harnett Campus (Lillington)

**Barbara Wood**, Library Assistant  
**Ellen Dickey**, Evening Librarian

##### Chatham Campus (Pittsboro)

**Pam Mantia**, Library Assistant  
**Leigh Moser**, Evening Librarian